

FAQs continued

I'm volunteering at the church. Do I qualify for complimentary childcare?

We offer complimentary childcare while our volunteers are in service to the Church. Examples of this include the childcare provided for volunteer trainings and certain Church events. If you are receiving entry to an event in exchange for your time volunteering, we will require payment for childcare.

Still fuzzy on if you qualify? Email us at childcare@unityhills.org, and we can help you figure it out.

What if I stay for 2 ½ hours? Do I still need to pay for the full additional hour?

Yes. Any part of an hour will be counted as a full hour and will be charged as such.

Why do I need to pay even if I don't come?

This applies only to parents/guardians who do not notify us 24 hours in advance of their cancellation. Unity Church of the Hills uses paid staff for childcare. Our providers are trained in CPR and First Aid, and often have received special training above and beyond in order to provide quality care for your

child(ren). The Church pays the staff for their time even when there are no children, and we ask parents/guardians to share that responsibility. With advance notice, we can reschedule our staff, so there is no charge for advance cancellations.

How are Sundays different?

Do I need to register?

Our Youth and Family Ministry lovingly provides Sunday school classes for your children during Services. Childcare is also offered at no charge for those who need a little extra time before or after Services. Childcare staff is in Room 135 beginning at 8:45 am, and childcare ends at 1:15 pm. You can sign your child into childcare at a check-in station.

What do I need to bring for my child?

We ask that parents/guardians provide any diapering supplies needed, as well as food if their child has a special diet, or if childcare is during a meal time. We will provide snacks, activities, crafts, and love.

More questions?

Email us at childcare@unityhills.org.

Childcare Program



Our Childcare Mission

Childcare is provided here at the Church to support our community's parents and guardians in their spiritual growth.

By offering childcare, we enable those with young children to participate in the variety of classes and activities offered while their children are nearby, being well cared for in a safe, loving, and fun environment.



9905 Anderson Mill Road—Austin, TX 78750
(512) 335-4449—Fax: (512) 366-9952
childcare@unityhills.org—www.unityhills.org

Childcare

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We provide childcare by registration for children, ages 18 months to 10 years, for on-campus events and classes outside of our regular Sunday Services.

(For a description of Sunday childcare, or if your child is younger than 18 months, see FAQ.)

- **Registration is required a minimum of 3 days in advance.**

(Is your event sooner? See FAQ.)

- To register, send an email to childcare@unityhills.org, sign up and pay online at unityhills.org, or call 335-4449.

- Childcare is provided for certain Church events and will be promoted when it is available. Childcare

"on demand" is currently not being offered. However, if you are not sure, call and ask.



- Childcare pricing is \$10 per hour per family for a minimum of two hours.

- Volunteers in service to the Church may register for complimentary childcare. *(For clarification, see FAQ)*

- Childcare for all Worship Services is complimentary. Love offerings, however are always gratefully accepted.

- You may pay online when you register through our website, or pay our childcare staff with a check made out to UCOH or exact cash, as our providers do not have change.

- No longer need childcare? **Cancellations must be made 24 hours in advance**; if notice is not received, parents/guardians are responsible for payment. *(Why? See FAQ.)*

FAQs

Help! I did not register 3 days in advance but I need childcare! What can I do?

If you find yourself in a bind, you can always call our Church office at 335-4449. They can tell you if childcare has already been arranged for your event. If so, you are welcome to register your child at that time.

My child is younger than 18 months. What can I do?

Requests for children under 18 months will be decided on a case-by-case basis. If we are adequately staffed and we feel able to provide quality care for your infant, we may be able to accommodate you. For these requests, please email childcare@unityhills.org as soon as you know you have a need; the more advance time we get, the more likely it is that we can help you.

